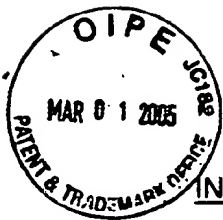


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Docket: 006783.P019 Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of:

Eric Bodnar

Application No: 09/839,972

Filing Date: April 20, 2001

For: System and Methodology for
Automated Provisioning of New User
Accounts

Examiner: Huy Q. Phan

Art Unit: 2687

Confirm. No. 4879

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Sir:

In response to the Office Action mailed on January 25, 2005, please enter the following amendments and consider the following remarks.

FIRST CLASS CERTIFICATE OF MAILING

03/14/2005 TC:LEY 00000001 022666 09839972
01 FC:1201 I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage in an envelope addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450 on:

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Date of Deposit

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2-25-05

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Serial. No.: 09/839,972

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Docket No.: 006783.P019